



Meeting Minutes
Tuesday, October 12, 2021

The meeting was called to order at 7:00 PM by Richard Weisenhoff, Board Vice-Chairperson.

Present:

Richard Weisenhoff – Board Vice-Chairperson
Patricia Branch – Board Member
Jerome Rollerson - Board Member
Judi McCormick - Board Member
Young Smith - Board Member
Rosa-Maymi - Board Member
Cheryl Mattis - Deputy Director, Department of Community Resources and Services
Lila Boor - Investigator, Office of Consumer Protection

Absent:

Sandra Price - Board Chairperson

The minutes from the Tuesday, September 13, 2021 meeting were approved.

Business Discussed:

- Multi-Services Center Consumer Protection Day: Cheryl Mattis said she found out there wasn't an actual event planned, but that the Center wanted to have Office of Consumer Protection staff be onsite and speak with people coming in. This was to be announced at the Landlord/Tenant Forum. This did not happen, so it is on hold for now.
- Lila Boor gave updates from the Office of Consumer Protection. She discussed some the calls recently received by the Office. There is a new law that went into effect on October 1, 2021 requiring landlord to give tenants a 10-day notice prior to filing for eviction.
- Cheryl Mattis stated the interview process to fill the Office Administrator's job will begin soon.

- Debriefing and review of the Landlord/Tenant forum: Cheryl Mattis stated that 90 people registered on WebEx, and that 40 attended. 60 people viewed the event on Facebook live. She also said that evaluation surveys were sent out last Friday, October 8, 2021. The results will be discussed at the next meeting. Richard Weisenhoff, and Cheryl Mattis stated they felt the event went very well. Richard Weisenhoff commented on some interesting questions asked by the participants. Cheryl Mattis said there were only a few minor issues behind the scenes. Young Smith said that she was registered but did not get a survey. She also said that she was not able to see the other participants. Cheryl Mattis explained that it was only set up for participants to see the presenters.

Announcements:

- Lila Boor mentioned that the Board should begin to think about what they want to do for National Consumer Protection Week next March. Cheryl Mattis reminded the Board to think about content for their annual report. Lila Boor said that they should send their information to her and gave some examples of the accomplishments to be included. Cheryl Mattis stated that all the past agenda's and meeting minutes are on the Office's website for their review. Lila Boor asked if they there was anything else they would like to do before the end of 2021.
- Jerome Rollerson asked about the budget. Lila Boor said that they have \$1,000.00 to use by June 30, 2022. Cheryl Mattis said that they could spend some money on doing something for National Consumer Protection Week.
- Cheryl Mattis stated that the County offices are open for in-person services, but that all the Boards and Commissions will continue to meet virtually.
- Richard Weisenhoff stated that the next meeting will be on Tuesday, November 9, 2021.

Adjournment:

The meeting was adjourned by Richard Weisenhoff at 7:24 PM.