Your 2015 Water Quality Report

Howard County is pleased to present to you this year's Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts our water suppliers make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water sources are surface water from the Liberty Reservoir on the North Branch of the Patapsco River, and the Loch Raven Reservoir on the main stream of the Gunpowder Falls purchased from Baltimore City, and surface water from the Patuxent River purchased from the Washington Suburban Sanitary Commission.

HOWARD COUNTY DRINKING WATER

In places like Howard County, it's easy to take our drinking water for granted. However, the Bureau of Utilities uses stringent guidelines to test our water and report the quality, making these results readily available to the residents we serve.



The Annual Water Quality

Report is an important overview of the sources of our water, the monitoring being done and the safety of what you and your family consume. We may tend to only think about water quality if something goes wrong, but I encourage you to learn about the process.

It is a full-time effort by dozens of staff to ensure that residents have clean, safe drinking water any time they turn on the tap. I appreciate all the county employees who make sure we never fall short of that goal. Even when a main breaks in the toughest conditions, devoted men and women take immediate action to restore the flow of clean, safe water that we all expect.

Allan H. Kittleman, Howard County Executive

DEAR VALUED CUSTOMER,

Howard County residents and guests continue to enjoy a high quality drinking water. The employees of Howard County's Bureau of Utilities, Department of Public Works, labor tirelessly to serve you, our customers, as dedicated stewards of this critical service. Our mission is to provide high quality, safe, and dependable drinking water. Our staff works around the clock, through all weather conditions to assure we meet this mission. We hope you find this report informative and reassuring. In cooperation with our water suppliers, the City of Baltimore and the Washington Suburban Sanitary Commission, we strive to supply you the highest quality water while controlling cost. Please do not hesitate in contacting your Howard County drinking water team at 410-313-4900 for more information.

Stephen Gerwin, PE Chief, Bureau of Utilities

Photo by Rodney Bailey

HOWARD COUNTY, MARYLAND - PSWID 0130002 JULY 1, 2015

WHY WATER IS TESTED:

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. As water travels over the land or underground, it can pick up substances or contaminants such as microbes, inorganic and organic chemicals, and radioactive substances. All drinking water, including bottled drinking water, may be reasonably expected to contaminants does not necessarily indicate that the water poses a health risk.

* Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.

To ensure that tap water is safe to drink, the Environmental Protection Agency (EPA) sets regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations set limits for contaminants in bottled water that must provide the same protection for public health.

The Maryland Department of the Environment (MDE) has completed a Source Water Assessment of the water supplies that serve the City of Baltimore. In general, contamination of water supplies can come from several natural and manmade sources. As water travels over the surface of the land it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. The Source Water Assessment Program may be viewed at the MDE web site, http://www.mde.maryland.gov/ programs/water/supply/source_water_assessment_program/pages/ programs/waterprograms/water_supply/sourcewaterassessment/index.aspx .

More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

FOR MORE INFORMATION

If you have any questions about this report or concerning your water utility, please contact Howard County Utilities at 410-313-4900. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled Department of Public Works Board meetings. Please call 410-313-2330 for further information about these meetings.

Employees at Howard County Utilities work around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

TABLE KEY

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Non-Detects (ND) - laboratory analysis indicates that the constituent is not detectable by the analytical instrument used

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter (ug/l) - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts per trillion (ppt) or Nanograms per liter (nanograms/l) - one part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

Parts per quadrillion (ppq) or Picograms per liter (picograms/l) - one part per quadrillion corresponds to one minute in 2,000,000,000 years or one penny in \$10,000,000,000,000.

Picocuries per liter (pCi/L) - picocuries per liter is a measure of the radioactivity in water.

Millirems per year (mrem/yr) - measure of radiation absorbed by the body.

Million Fibers per Liter (MFL) - million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.

Nephelometric Turbidity Unit (NTU) - nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Treatment Technique (TT) - A treatment technique is a required process intended to reduce the level of a contaminant in drinking water.

Maximum Contaminant Level - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment

LEAD AND COPPER TESTING - HOWARD COUNTY

The EPA requires the County to sample the water distribution system and test these samples for lead and copper. Under these requirements no more than 10% of samples can have lead and/or copper levels above the Action Level shown below. The results of the County's sampling of 54 sites conducted in 2014 are shown below. The next schedule sampling for Lead and Copper will be performed during the summer of 2017.

Contaminant	Action Level	90th Percentile Value 0.0023		
Lead	15 ррю			
Copper	1.3 ppm	0.10		

The Maryland Department of the Environment has granted the City of Baltimore monitoring waivers for the following compounds: 2,3,7,8-TCDD (Dioxin), Endothall, Diquat, Clyphosphate, Asbestos and Cyanide.

Contaminant V	/iolation	TE	ST RESULTS Range	- HOWAF		- PSWID	01300	02	Likely Source of Contamination	
Microbiological Con	v/N Itaminants	Detected							,	
Total Coliform Bacteria	N	1.28%	0.0-2.6%	0	presence of coli	form bacteria i monthly	n 5% of Na samples	aturally present	in the environment	
Fecal Coliform and E.coli	N	ND	0	0	a routine sample total coliform po fecal col	a routine sample And repeat sample are total colliform positive, And one is also feed colliform et and animal feed waste				
			TES	ST RESULT	S – OUR SUI	PPLIERS	·			
	Ashł	Balti ourton Plant	more City Supply Mor	ntebello Plant	Washingto Sanitary Com	m Suburban mission Supply		10		
Contaminant - Units	Violation Y/N	Level Detected	Violation Y/N	Level Detected	Violation Y/N	Level Detected	MCLG	MCL	Likely Source of Contamination	
Microbiological Con Turbidity - NTU	N N	0.08	N	0.32	N	0.03	1.00	TT=	Soil runoff	
Radioactive Contam	inants							Filtration		
Beta/photon emitters pCi/l Alpha emitters	N N	1.5	N N	4	N N	5.4 <2	0	50 15	Decay of natural and man-made deposits Erosion of natural deposits	
Inorganic Contamina	ants									
Antimony - ppb	N	<5	N	<5	N	ND	6	6	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder	
Arsenic – ppb	N	<2	N	<2	N	ND	0	10	Erosion of natural deposits; runoff from orchards; runoff from glass And electronics production wastes	
Barium – ppm	N	0.02	N	0.03	N	0.025	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits	
Beryllium – pph	N	<0.5	N	<0.5	N	ND	4	4	Discharge from metal refineries And coal- burning factories; discharge from electrical,	
Cadmium	N	<0.5	N	<0.5	N	ND	5	5	Erosion of natural deposits; runoff from orchards, runoff from glass & electronics	
Chromium – ppb	N	<2	N	2	N	<2	100	100	Discharge from steel and pulp mills; erosion of	
Copper – ppm	N	<.002	N	<.002			1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood	
Fluoride – ppm	N	0.68	N	0.70	N	0.66	4	4	preservatives Erosion of natural deposits; water additive	
Lead – ppb	N	0	N	0	N	ND	0	AI -15	which promotes strong teeth; discharge from fertilizer and aluminum factories	
Mercury (inorganic) – ppb	N	<0.5	N	<0.5	N	ND	2	2	erosion of natural deposits Erosion of natural deposits;	
Nitrate (as Nitrogen) - ppm	N	2.30	N	2.52		1.2	10	10	refineries and factories; runoff from landfills; runoff from cropland	
Nitrite (as Nitrogen) – ppm	N	<0.01	N	<0.01	N	ND	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits Runoff from fertilizer use; leaching from septic	
Selenium – ppb	N	<5	N	<5	N	ND	50	50	tanks, sewage; erosion of natural deposits Discharge from petroleum and metal refineries;	
Thallium – ppb	N	<1	N	0	N	ND	0.5	2	erosion of natural deposits; discharge from mines	
Synthetic Organic C	ontaminan	ts includi	ng Pesticides	and Herb	icides		0.5		from electronics, glass, and drug factories	
2,4-D - ppb 2,4 5-TP (Silver) - ppb	N	<1.0	N	<1.0	N	ND	70	70	Runoff from herbicide used on row crops	
Alachlor – ppb	N	<0.5	N	<0.5	N	ND	0	2	Runoff from herbicide used on row crops	
Benzo(a)pyrene – ppb	N	<0.2	N	<0.5	N	ND	0	0.2	Runott from herbicide used on row crops Leaching from linings of water storage tanks and distribution lines	
Carbofuran - ppb	N	<0.5	N	<0.5	N	ND	40	40	Leaching of soil fumigant used on rice and alfalfa	
Chlordane - ppb Dalapon – ppb	N N	<0.5 <4.0	N	<0.5 <4.0	N	ND ND	0	2	Residue of banned termiticide Runoff from herbicide used on rights of way	
Di(2-ethylhexyl) Adipate - ppb Di(2-ethylhexyl) Phthalate - ppb	N N	<0.5	N	<0.5	- N N	ND ND	400	400	Discharge from chemical factories	
Dibromochloropropane - ppb	N	<0.02	N	<0.02	N	ND	0	0.2	Runoff/leaching from soil fumigant used on soybeans, cotton, pincapples, and orchards	
Dinoseb – ppb	N	<1.0	N	<1.0	N	ND	7	7	Runoff from herbicide used on soybeans and vegetables	
Endrin – ppb Ethylene dibromide - ppb	N N	<0.5	N	<0.5	N N	ND ND	2	2 0.05	Residue of banned insecticide Discharge from petroleum refineries	
Heptachlor - ppb Heptachlor epoxide - ppb	N N	<0.4	N	<0.4 <0.2	N N	ND ND	0	0.4	Residue of banned termiticide Breakdown of heptachlor	
Hexachlorobenzene - ppb	N	<0.5	N	<0.5	N	ND	0	1	Discharge from metal refineries and agricultural chemical factories	
- ppb	N	<0.5	N	<0.5	N	ND	50	50	Discharge from chemical factories	
Methoxychlor - ppb	N	<0.5	N	<0.5	N	ND	40	40	lumber, gardens Runolf/leaching from insecticide used on faults,	
Oxamyl [Vydate]-ppb	N	<2.0	N	<2.0	- N	ND	200	200	vegetables, alfalfa, livestock Runoff from Landfills; discharge of waste	
Pentachlorophenol - ppb	N	<0.2	N	<0.2	N	0.2	0	1	Discharge from wood preserving factories	
Simazine – ppb	N	<0.5	N	<1.0	N	ND	4	4	Herbicide runoff Herbicide runoff	
Volatile Organic Col Benzene – ppb	ntaminants	<0.5	N	<0.5	N	ND	0	5	Discharge from factories; leaching from gas	
Carbon tetrachloride - ppb	N	<0.5	N	<0.5	N	ND	0	5	storage tanks and Landfills Discharge from chemical plants And other industrial activities	
Chlorobenzene – ppb	N	<0.5	N	<0.5	N	ND	100	100	Discharge from chemical and agricultural chemical factories	
o-Dichlorobenzene - ppb p-Dichlorobenzene - ppb	N	<0.5	N	<0.5	N	ND	600	600	Discharge from industrial chemical factories	
1,2 – Dichloroethane - ppb	N	<0.5	N	<0.5	N	ND	0	5	Discharge from industrial chemical factories	
1,1 – Dichloroethane - ppb	N	<0.5	N	<0.5	N	ND	7	7	Discharge from industrial chemical factories	
cis-1,2- Dichloroethene - ppb	N	<0.5	N	<0.5	N	ND	70	70	Discharge from industrial chemical Factories	
trans-1,2 Dichloroethene - ppb Dichloromethane- ppb	N N	<0.5	N	<0.5	N	ND ND	100 0	100 5	Discharge from industrial chemical factories Discharge from pharmaceutical and chemical	
1,2-Dichloropropane Ppb	N	<0.5	N	<0.5	N	ND	0	5	Discharge from industrial chemical factories	
Haloacetic Acids, Total- ppb	N	40.0	N	<u.5 31.0</u.5 	N N	38.4	0	60	By-product of drinking water chlorination	
styrene – ppb Tetrachloroethylene – nob	N	<0.5	N	<0.5	N N	ND	0	100	Discharge from rubber and plastic factories; leaching from landfills	
1,2,4-Trichlorobenzene – ppb	N	<0.5	N	<0.5	N	ND	70	70	factories and dry cleaners Discharge from textile-finishing factories	
1,1,1 – Trichloroethane – ppb	N	<0.5	N	<0.5	N	ND	200	200	Discharge from metal degreasing sites and other factories	
1,1,2 -Trichloroethane - ppb	N	<0.5	N	<0.5	N	ND	0	5	Discharge from metal degreasing sites and other factories	
TTHM - ppb ITotal	N	40.0	N	45.0	N	51.6	0	5 80	Uscharge from metal degreasing sites and other factories	
trihalomethanes] Vinyl Chloride - ppb	N	<0.5	N	<0.5	N	ND	0	2	Leaching from PVC piping; discharge from	
Toluene – ppb	N	<0.5	N	<0.5	N	ND	1000	1000	plastics factories Discharge from petroleum factories	
Xylenes – ppb	N	<0.5	N	<0.5	N	ND	10000	10000	Discharge from petroleum factories; discharge from factories	

technology.

Maximum Contaminant Level Goal - The "Goal" (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Variances & Exemptions (V&E) - State or EPA permission not to meet an MCL or a treatment technique under certain conditions. Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.





WHERE YOUR WATER COMES FROM

If you live in the North Laurel area, east of Interstate 95 and south of Patuxent Range Road, your water originates from the Washington Suburban Sanitary Commission in Laurel. If you live anywhere else in Howard County and are connected to the public water supply, your water originates from Baltimore City. As a "Consecutive Water System," Howard County purchases water from Baltimore City and the Washington Suburban Sanitary Commission. Most of the analyses are performed at their water quality laboratories. The table inside this brochure shows the results of monitoring for the period of January 1st to December 31st, 2014.

Waivers

The Maryland Department of the Environment has granted the City of Baltimore monitoring waivers for the following compounds: 2,3,7,8-TCDD (Dioxin), Endothall, Diquat, Glyphosphate, Asbestos and Cyanide.

LEAD AND COPPER TESTING - HOWARD COUNTY

The EPA requires the County to sample the water distribution system and test these samples for lead and copper. Under these requirements no more than 10% of samples can have lead and/or copper levels above the Action Level shown below. The results of the County's sampling of 50 sites conducted in 2014 are shown below. The next schedule sampling for Lead and Copper will be performed during the summer of 2017.

Contaminant	Action Level	90th Percentile Value				
Lead	15 ppb	2.2				
Copper	1.3 ppm	0.10				

"If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Howard County's Bureau of Utilities is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your drinking water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the EPA Safe Drinking Water Hotline at 1-800-426-4791 or at http://water.epa.gov/drink/info/lead/."

For More Information

If you have any questions about this report or concerning your water utility, please contact Howard County Utilities at 410-313-4900. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled Department of Public Works Board meetings. Please call 410-313-2330 for further information about these meetings.

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